

PATIENT ID: {HHRKUID}	_____
AGENCY ID: {PROVNAME}	_____
AGENCY NAME: {PDDIRID}	_____

FORM ____ OF ____

{FORMNUM} {FORMTOT}

**MEDICAL EXPENDITURE PANEL SURVEY
MEDICAL PROVIDER SURVEY**

**HOME CARE EVENT BOOKLET
FOR HEALTH CARE PROVIDERS**

**FOR
REFERENCE YEAR 1998**

INTRODUCTION: [PATIENT NAME] reported that (he/she) received home care services from someone in this organization during the calendar year 1998.

E1. During calendar year 1998, what was the (first/next) month during which your records show that home care services were provided to (PATIENT NAME)?

MONTH: _____ YEAR: 1998

Month {EVNTBEGM}
 Year {EVNTBEGY}

E2. I need to know the diagnosis for [PATIENT NAME] during [MONTH]. I would prefer the ICD-9 codes (or DSM-IV codes), if they are available.

[IF CODES ARE NOT USED, RECORD DESCRIPTIONS.]

[IF THERE ARE MORE THAN 4 DIAGNOSES, USE A CONTINUATION SHEET.]

Check box {CKBX#}
 Condition Code Number {ICDCND#}
 Condition Description, Text {ICDPDS#}

CODE	DESCRIPTION
_ _____	_____
_ _____	_____
_ _____	_____
_ _____	_____

OFFICE
 USE
 ONLY

E2a. Which of these was the principal diagnosis?

Principal Diagnosis {ICDPRIN}

IF ONLY ONE DIAGNOSIS, GO TO E3. IF MORE THAN ONE DIAGNOSIS:

- CHECK BOX FOR PRINCIPAL DIAGNOSIS
- CIRCLE '-8' IF PRINCIPAL DIAGNOSIS NOT KNOWN -8

E3. I need to know which types of home care personnel provided care to (PATIENT NAME) during (MONTH) and either the number of hours or the number of visits for each type.

HOURS/MINUTES: VISITS:

Home Health Aide - Hours	{HHAIDHR}
Home Health Aide - Minutes	{HHAIDMN}
Home Health Aide - Visits	{HHAIDVS}
Homemaker - Hours	{HMAKEHR}
Homemaker - Minutes	{HMAKEMN}
Homemaker - Visits	{HMAKEVS}
I.V./Infusion Therapist - Hours	{IVTHERHR}
I.V./Infusion Therapist - Minutes	{IVTHERMN}
I.V./Infusion Therapist - Visits	{IVTHERVS}
Nurse/Nurse Practitioner - Hours	{NURSEHR}
Nurse/Nurse Practitioner - Minutes	{NURSEMN}
Nurse/Nurse Practitioner - Visits	{NURSEVS}
Nurse's Aide - Hours	{NURSIDHR}
Nurse's Aide - Minutes	{NURSIDMN}
Nurse's Aide - Visits	{NURSIDVS}
Occupational Therapist - Hours	{OCCTHHR}
Occupational Therapist - Minutes	{OCCTHMN}
Occupational Therapist - Visits	{OCCTHVS}
Personal Care Attendant - Hours	{PERCARHR}
Personal Care Attendant - Minutes	{PERCARMN}
Personal Care Attendant - Visits	{PERCARVS}
Physical Therapist - Hours	{PHYSTHHR}
Physical Therapist - Minutes	{PHYSTHMN}
Physical Therapist - Visits	{PHYSTHVS}
Respiratory Therapist - Hours	{RESPTHHR}
Respiratory Therapist - Minutes	{RESPTHMN}
Respiratory Therapist - Visits	{SOCWRKVS}
Social Worker - Hours	{SOCWRKHR}
Social Worker - Minutes	{SOCWRKMN}
Social Worker - Visits	{SOCWRKVS}
Speech Therapist - Hours	{SPECTHHR}
Speech Therapist - Minutes	{SPECTHMN}
Speech Therapist - Visits	{SPECTHVS}
Other - Hours	{OTHHCRHR}
Other - Minutes	{OTHHCRMN}
Other - Visits	{OTHHCRVS}
Durable Medical Equipment	{DURMEDEQ}

1. HOME HEALTH AIDE ___ / ___ OR ___
2. HOMEMAKER ___ / ___ OR ___
3. I.V./INFUSION THERAPIST ___ / ___ OR ___
4. NURSE/NURSE PRACTITIONER ___ / ___ OR ___
5. NURSE'S AIDE ___ / ___ OR ___
6. OCCUPATIONAL THERAPIST ___ / ___ OR ___
7. PERSONAL CARE ATTENDANT ___ / ___ OR ___
8. PHYSICAL THERAPIST ___ / ___ OR ___
9. RESPIRATORY THERAPIST ___ / ___ OR ___
10. SOCIAL WORKER ___ / ___ OR ___
11. SPEECH THERAPIST ___ / ___ OR ___
12. OTHER (SPECIFY):
 _____ ___ / ___ OR ___

DURABLE MEDICAL EQUIPMENT ONLY

E4. I need the services provided during (MONTH). I would prefer either the CPT-4 codes or the revenue codes, if they are available.

CPT-4 CODE	DESCRIPTION	REVENUE CENTER CODE
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

OFFICE USE ONLY

[IF CODES ARE USED, CIRCLE WHICH TYPE OF CODE IS USED. IF CODES ARE NOT USED, RECORD DESCRIPTION OF SERVICES AND PROCEDURES PROVIDED.]

[IF THERE ARE MORE THAN 8 SERVICES, USE A CONTINUATION SHEET.]

CPT-4 Code Number {MCPT#}
 Description of Services, Text {MCPTDS#}
 Revenue Center Code Number {MREVCD#}

C1a. Could you tell me the full established charges -- before any adjustments or discounts -- for all services provided by home care personnel during (MONTH).

FULL ESTABLISHED CHARGES FOR:

[EXPLAIN IF NECESSARY: *This would be the charges for the (READ TYPES OF PERSONNEL FROM E3 ABOVE) who provided services during (MONTH).*]

PERSONNEL SERVICES: \$ _____.

Personnel Services {PERSCHRG}

C1b. And could you tell me the full established charges for everything other than personnel during (MONTH), including durable medical equipment, drugs, supplies and so forth?

ALL OTHER CHARGES: \$ _____.
 (NON-PERSONNEL CHARGES)

[EXPLAIN IF NECESSARY: *This would include charges for anything OTHER than the services of the home care personnel you just told me about.*]

[EXPLAIN IF NECESSARY: *The "full" established charge is the charge maintained in the organization's billing system for billing insurance carriers and Medicare or Medicaid. It is the "list price" for the service, before consideration of any discounts or adjustments resulting from contractual arrangements or agreements with insurance plans.]*

[IF NO CHARGE: *Some organizations that don't charge on the basis of services provided, do associate dollar amounts with services for purposes of budgeting or cost analysis. This is sometimes called a "charge equivalent." Could you give me the charge equivalents for these procedures?*]

All Other Charges {NONPCHRG}

C2. IF NOT VOLUNTEERED, ASK: And what was the total of all of the full established charges for (PATIENT NAME) during (MONTH)? [IF NOT AVAILABLE, COMPUTE.]

TOTAL CHARGES: \$ _____.

Total Charges {TOTLCHRG}

C3. Was your organization reimbursed for the charges during (MONTH) on a fee-for-service basis or a capitated basis?

[EXPLAIN IF NECESSARY:]

Fee-for-service means that the organization was reimbursed on the basis of the services provided.

Capitated basis means that the patient was enrolled in a prepaid managed care plan where reimbursement is not tied to specific visits.

[INTERVIEWER: IF IN DOUBT, CODE FEE-FOR-SERVICE.]

FEE-FOR-SERVICE BASIS..... .. 1

CAPITATED BASIS 2 (C7a)

**Fee-for-Service Basis,
Capitated Basis** {FEEORCAP}

C4. From what sources did the organization receive payment for the charges for (MONTH) and how much was paid by each source?

[INTERVIEWER NOTE: IF PAYMENT WAS A SET DOLLAR AMOUNT FOR ALL CHARGES FOR THE MONTH, GO BACK TO QUESTION C3 AND CHANGE CODE TO 2 (CAPITATED BASIS).]

IF NAME OF INSURER OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance?

Patient or Family {PATPAYM}
Medicare {CAREPAYM}
Medicaid {AIDPAYM}
Private Insurance {PINSPAYM}
VA {VAPAYM}
CHAMPVA/CHAMPUS {CHAMPAYM}
Worker's Comp {WORKPAYM}
Other {OTHRPAYM}
Other Specify, Text {OTPAYMOS}

a. Patient or patient's family \$ _____.
 b. Medicare \$ _____.
 c. Medicaid \$ _____.
 d. Private Insurance \$ _____.
 e. VA \$ _____.
 f. CHAMPVA/CHAMPUS \$ _____.
 g. WORKER'S COMP \$ _____.
 h. OTHER (SPECIFY):
 _____ \$ _____.

C5. (IF NOT VOLUNTEERED, ASK:) And what was the total of all payments received for (MONTH)? (IF NOT AVAILABLE, COMPUTE.)

TOTAL PAYMENTS: \$ _____.

Total Payments {TOTLPAYM}

BOX 1
DO TOTAL PAYMENTS (C5) EQUAL TOTAL CHARGES (C2)?
YES 1 (E5)
NO 2 (C6)

C6. It appears that the total payments were (less than/more than) total charges. What is the reason for that difference? [CODE 1 (YES) FOR ALL REASONS MENTIONED.]

- Adjustment or discount**
- Medicare {DISCARE}
- Medicaid {DISCAID}
- Contractual arrangement {DISCNT}
- Courtesy discount {DISCRTS}
- Insurance write-off {DISINSU}
- Worker's Comp {DISWORK}
- Other {DISOTH}
- Other Specify, Text {DISOTOS}
- Expecting additional payment**
- Patient or Family {EPAYPAT}
- Medicare {EPAYCAR}
- Medicaid {EPAYAID}
- Private Insurance {EPAYPINS}
- VA {EPAYVA}
- CHAMPVA/CHAMPUS {EPAYCHAM}
- Worker's Comp {EPAYWORK}
- Other {EPAYOTH}
- Other Specify, Text {EPAYOTOS}
- Charity care or sliding scale {SLIDSCA}
- Bad debt {BADDEB}
- Payments more than charges**
- Medicare {MORECARE}
- Medicaid {MORECAID}
- Private Insurance {MOREPINS}
- Other {PAYMOTH}
- Other Specify, Text {PAYMOTOS}

PAYMENTS LESS THAN CHARGES: YES NO

Adjustment or discount

- a. Medicare limit or adjustment..... 1 2
- b. Medicaid limit or adjustment 1 2
- c. Contractual arrangement with insurer
or managed care organization 1 2
- d. Courtesy discount 1 2
- e. Insurance write-off 1 2
- f. Worker's Comp limit or adjustment..... 1 2
- g. Other (Specify:) _____ 1 2

Expecting additional payment

- h. Patient or Patient's Family 1 2
- i. Medicare 1 2
- j. Medicaid 1 2
- k. Private Insurance 1 2
- l. VA 1 2
- m. CHAMPVA/CHAMPUS 1 2
- n. WORKER'S COMP 1 2
- o. Other (Specify:) _____ 1 2
- p. **Charity care or sliding scale**..... 1 2
- q. **Bad debt** 1 2

PAYMENTS MORE THAN CHARGES:

- r. Medicare Adjustment 1 2
- s. Medicaid Adjustment 1 2
- t. Private insurance adjustment 1 2
- u. Other (Specify:) 1 2

GO TO E5

CAPITATED BASIS

C7a. What kind of insurance plan covered the patient during (MONTH)? Was it: YES NO

IF NAME OF INSURER OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance?

- Medicare {COVCARE}
- Medicaid {COVAID}
- Private Insurance {COVPINS}
- VA {COVVA}
- CHAMPVA/CHAMPUS {COVCHAM}
- Worker's Comp {COVWORK}
- Something else {COVOTHR}
- Something else Specify, Text {COVOTOS}

- a. Medicare; 1 2
- b. Medicaid; 1 2
- c. Private Insurance; 1 2
- d. VA; 1 2
- e. CHAMPVA/CHAMPUS; 1 2
- f. Worker's Comp; or 1 2
- g. Something else? (SPECIFY:) 1 2

C7b. Was there a co-payment for any of the services provided during (MONTH)? YES 1

Yes, No {ANYCOPAY} NO..... 2 (C7e)

C7c. What was the total of all co-payments for (MONTH)? \$ _____

Co-payment amount {COPAYAMT}

C7d. Who paid these co-payments?

IF NAME OF INSURER OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance? YES NO

- Patient or Family {CPAYPAT}
- Medicare {CPAYCARE}
- Medicaid {CPAYAID}
- Private Insurance {CPAYPINS}
- Other {CPAYOTHR}
- Other Specify, Text {CPAYOTOS}

- a. PATIENT OR PATIENT'S FAMILY 1 2
- b. MEDICARE 1 2
- c. MEDICAID 1 2
- d. PRIVATE INSURANCE 1 2
- e. OTHER (SPECIFY:) _____ 1 2

C7e. Do your records show any other payments for any of the services provided during (MONTH)? YES 1

Yes, No {OTHPAY} NO 2 (E5)

C7f. From what other sources has the facility received payment for (this visit/these visits) and how much was paid by each source?

IF NAME OF INSURER OR HMO, PROBE: And is that Medicare, Medicaid, or private insurance?

- Patient or Family {OTHPAT}
- Medicare {OTHCARE}
- Medicaid {OTHCAID}
- Private Insurance {OTHPINS}
- VA {OTHVA}
- CHAMPVA/CHAMPUS {OTHCHAM}
- Worker's Comp {OTHWORK}
- Other {OTHOTHR}
- Other Specify, Text {OTHOTOS}

- a. Patient or patient's family \$ _____.
- b. Medicare \$ _____.
- c. Medicaid \$ _____.
- d. Private Insurance \$ _____.
- e. VA \$ _____.
- f. CHAMPVA/CHAMPUS \$ _____.
- g. WORKER'S COMP \$ _____.
- h. OTHER (SPECIFY:) \$ _____.

E5. Have we covered all of the months (PATIENT NAME) received home care services during the calendar year 1998?

- Yes, all months covered,
- No, need to cover additional months {ALLEVNTS}

YES, ALL MONTHS COVERED..... 1 (E6)

NO, NEED TO COVER ADDITIONAL MONTHS 2 (E1 - NEXT EVENT FORM)

E6. IF ALL MONTHS ARE COMPLETED FOR THIS PATIENT, REVIEW NUMBER OF MONTHS OF HOME CARE SERVICE REPORTED BY HOUSEHOLD. IF FEWER MONTHS OF SERVICE ARE REPORTED BY THE HOME CARE ORGANIZATION, PROBE TO EXPLAIN THE DIFFERENCE.

NO DIFFERENCE OR PROVIDER REPORTED MORE MONTHS OF HOME CARE SERVICE THAN HOUSEHOLD 1 (E7)

PROVIDER RECORDED FEWER VISITS..... 2
 PROBE: (PATIENT NAME) reported (NUMBER) months of home care service. Do you have any information in your records that would explain this discrepancy?

E7. GO TO NEXT PATIENT FOR THIS PROVIDER. IF NO MORE PATIENTS, THANK THE RESPONDENT AND END THE CALL.